

Mobilizing Skilled ICU Nurses to Hawaii

AT A MOMENT'S NOTICE

FASTAFF'S RAPID RESPONSE® SERVICES EARN HOSPITAL'S TRUST

When Pali Momi Medical Center, located outside of Honolulu, Hawaii, experienced an unexpected increase in patients, they urgently needed two intensive care unit (ICU) nurses within four days. Having worked with Fastaff before, the hospital knew they could rely on their Rapid Response® services. As the pioneer and industry leader in Rapid Response® travel nurse staffing solutions, Fastaff's in-house team of experts trained for urgent response scenarios were ready to meet the facility's needs.

The medical center reached out to Fastaff on a Thursday with a start date set for the following Monday. Without hesitation, Fastaff began searching for two skilled ICU nurses who could arrive immediately and start working right away. In under 24 hours, they found the first nurse, and by Saturday, they confirmed the second nurse. Both were en route to Hawaii within 48 hours of the initial request.

Executive Summary

- › Hospital had urgent need for ICU nurses
- › Fastaff presented first candidate same day and second within 24 hours
- › Both ICU nurses arrived within 48 hours of initial request
- › Fastaff's dedicated account management team guaranteed delivery of nurses and exceeded facility's expectation

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FASTAFF'S FLEXIBLE-LENGTH ASSIGNMENTS ALLOW HOSPITALS TO STAFF NURSES AS NEEDED

Pali Momi's request was particularly challenging because the positions not only required specialized skills but also a short assignment length of just four weeks. Fastaff's flexible-length assignments allowed the hospital to staff nurses as needed, unlike traditional travel agencies that require a standard 13-week commitment.

To ensure a smooth process and fulfill Fastaff's guaranteed delivery promise, the account management and compliance team worked tirelessly over the weekend. They ensured all necessary documents and tests were completed, as well as arranged for on-site fitness tests, ensuring both nurses could begin working as soon as they arrived at the medical center.

Fastaff's guarantee to provide experienced nurses promptly helped Pali Momi Medical Center overcome a critical staffing shortage. The team's dedication to Pali Momi reiterated Fastaff's commitment to providing unparalleled customer service and ensuring quality patient care at facilities nationwide.

Facility Summary

Pali Momi medical Center, Aiea, HI
(Hawaii Pacific Health)

- General medical and surgical
- Level III Trauma Center
- 118 Beds
- 38,628 Emergency Department Visits
- 5,534 Admissions
- Leapfrog "A" Hospital Safety Grade

